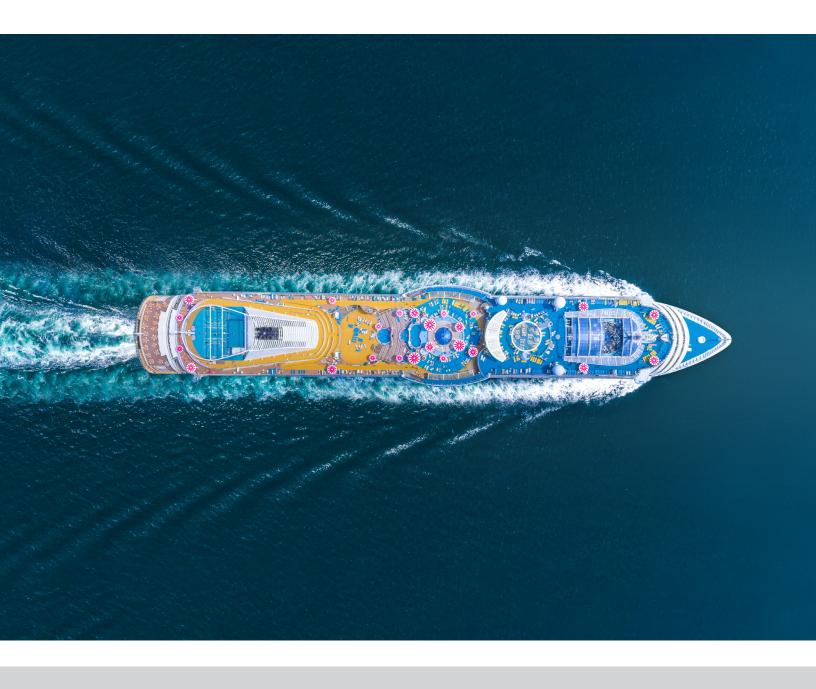
Cruise Line International Insurancesm





A worldwide benefits program designed for groups of two or more professional marine captains, crew members, and their families.



Understanding your market. **Exceeding your expectations.**

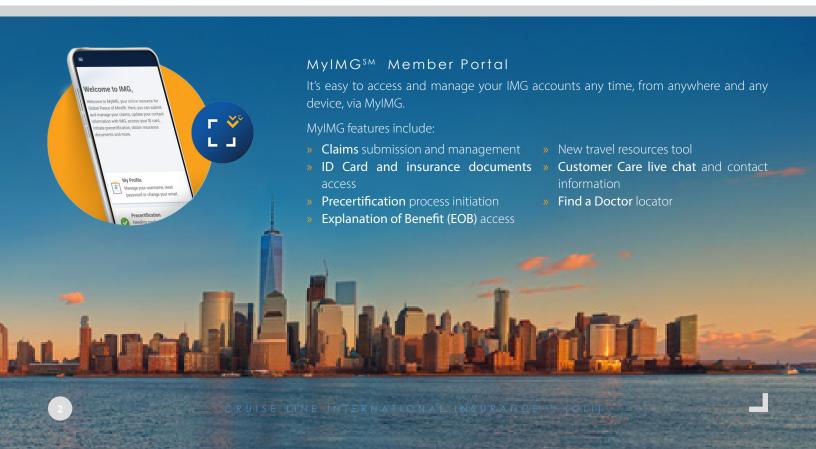
It's rare to find an insurance provider that offers flexible, specialized products and associated services for the marine industry. Even rarer is to find a company with the dedication, resources, and ability to professionally administer medical care benefits and deliver claims cost containment on a global basis. However, at IMG® (International Medical Group®), we understand the unique needs of marine crew professionals. In fact, we have an entire marine division dedicated to it. Since 1990, our team has provided specialized insurance programs for captains, officers, and crew members. One such program is the Cruise Line International InsuranceSM (CLI) plan. This customizable plan offers medical coverage to groups of two or more marine crew professionals who live and work aboard ocean going vessels. The CLI program, coupled with our expertise

in marine claims, medical management, and international assistance services, will help you and your crew members properly prepare for injury or illness that occurs while on assignment.

With IMG, you can rest assured knowing that we have a dedicated department working to keep your insurance as affordable as possible. The costs of health care are rising, but we are committed to controlling those costs. You need the proper worldwide coverage, provided by a company that's there for you when you need us most. When you select Cruise Line International InsuranceSM, you receive IMG's promise to deliver exceptional medical benefits, medical assistance, and service—all designed to give you Global Peace of Mind®.

Plan Highlights

- » Customizable Solutions IMG offers the flexibility to customize benefits and is available in \$US. Please contact your insurance producer for more information, and we will work closely with you to design a benefits package that meets your unique needs.
- » International Care Management Our experienced medical management team can help coordinate care for your members who have highly complex cases requiring detailed management. These services may include assisting with:
 - Concurrent review and monitoring of services for medical necessity
 - Coordination of the hospitalization and any necessary postdischarge care
- » Medical Travel Management Giving the member who is contemplating non-emergency medical treatment in the United States the opportunity to be financially compensated for having that care rendered by a qualified medical provider(s) outside of the U.S. Following evaluation, a case manager will assist the member in identifying a qualified medical provider to provide the specified care. Upon approval, the case manager will coordinate the necessary services including patient care, travel, scheduling, and housing. When treatment is received outside of the U.S. and there is cost savings greater than \$10,000 to the plan, the member will personally share in any cost savings that are realized.





Our Service, Strength, and Safety Solutions provide you with the ultimate advantage: Global Peace of Mind.



SERVICE Help when and where you need it.

Nobody wants to experience an emergency while traveling the world, but if you do, you'll want a team you can trust to have your back. IMG's expert staff is here for you 24/7. We're accustomed to working in multiple time zones, languages, and currencies, so rest assured we have the training to assist you—even in remote and hazardous locations. Our international and U.S. provider networks include more than one million physicians and facilities across the globe, giving you access to quality care while away from your primary care team. Our innovative technology allows you to manage your claims, your account, and search for providers through our online portal and mobile app around the clock.

STRENGTH A market leader you can trust.

You can feel confident with IMG knowing our industry expertise has led us to serve millions of customers worldwide since 1990. Owned by SiriusPoint, a multi-billion-dollar insurance industry leader and rated "A-" by A.M. Best, an independent analyst of the insurance industry, IMG has a strong financial backing and vision to become the preeminent provider of travel and health safety solutions. With loyal customers ranging from Fortune 500 companies, universities, to individuals and other insurance companies, our personalized offerings allow us to meet the needs of nearly anyone traveling internationally.

Safety Solutions

Working away from your home country is already stressful. We know your safety while abroad or on the open seas is important to you, so IMG's Cruise Line International InsuranceSM has solutions designed to protect you and give you Global Peace of Mind.



PHYSICAL HEALTH

You can't plan when you get sick, and unfortunately, it can happen anytime and anywhere. Medical bills can be expensive, and IMG plans provide the cross-border medical coverage you need for unexpected medical care and routine visits.



FINANCIAL PROTECTION =

Costs can add up while seeking medical treatment. However, access to IMG's international physician and provider networks and pharmacy discount programs can help you save on out-of-pocket medical expenses and prescription medications.



MENTAL WELLNESS

Being away from your support system can be challenging. IMG provides access to mental health services, like virtual counseling, to help with the transition as you adapt to cultural differences, adjust to a change in education, and navigate new relationships while you're away from loved ones.



CRISIS SUPPORT =

Navigating an emergency in a foreign country is never easy. That's why IMG offers a range of assistance benefits and services designed to support you in a crisis. A dedicated team of multilingual nurses, doctors, and case managers provide 24/7 assistance services to facilitate a response to urgent and emergency situations, such as evacuations or search and rescue missions.





Coverage Limit/	Maximum Amount	for Eligible Medic	al Expenses		
Plan Details	United States	United States	United States	International	
rian beraiis					
Period of Coverage	365 days				
Calendar Year Maximum Limit	\$1,000,000				
Medical Concierge Non-emergency services only	The Medical Concierge Service is a proprietary service of IMG that helps an insured person navigate the United States healthcare system to identify the highest quality providers for scheduled inpatient and certain outpatient treatments. Refer to the MEDICAL CONCIERGE provision for further details.				
Benefit Plan Features					
Benefit Levels	United States	United States	United States	International	
benefit Levels	Medical Concierge	In-Network	Out-of-Network	International	
Ded	uctible for Eligible	Medical Expenses			
Deductible	\$0	\$0 - \$10,000	\$0 - \$10,000	\$0 - \$10,000	
Family Deductible Maximum 3 deductibles per family	\$0	\$0	3 deductibles	3 deductibles	
Coinsurance for Eligible Medical Expenses					
Coinsurance In addition to deductible	Plan pays 100%, Insured pays 0%	Plan pays 100%, Insured pays 0%	Plan pays 80%, Insured pays 20%	Plan pays 100%, Insured pays 0%	
Out-of-Pocket Maximum	\$0	\$0	\$1,000	\$0	
	Precertific	ation			

- Transplants: No coverage if precertification requirements are not met.
- Interfacility Ambulance Transfer: No coverage if precertification requirements are not met.
- Emergency Medical Evacuation: No coverage if precertification requirements are not met. Refer to the EMERGENCY MEDICAL EVACUATION provision for further details and requirements.
- Maternity and Newborn Care: 50% reduction of eligible medical expenses if precertification requirements are not met.
- Orphan Drugs or Biologic Drugs: No coverage if not approved in writing by the Company or Plan Administrator.
- All other Treatments & Supplies: 50% reduction of eligible medical expenses if precertification requirements are not met.
- Deductible is taken after reduction.
- Coinsurance is applied to remainder of the reduced amount.
- Refer to PRECERTIFICATION REQUIREMENTS provision for a complete list of services that require precertification.

Inpatient or Outpatient Services Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coverage or if indicated, per Lifetime					
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
Eligible Medical Expenses	Not Applicable	100%	80%	100%	
Physician Visits/Services Not Applicable 100% 80% 100%					

Inpatient or Outpatient Services

Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coverage or if indicated, per Lifetime

Maximum Limits per Period of Coverage or if indicated, per Lifetime				
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Telehealth* Optional Coverage for a Telehealth consultation is not a determination that any specific condition discussed, raised or identified during such consultation is covered under this insurance. The company reserves the right to decline future claims relating to or arising from any condition discussed, raised or identified during a Telehealth consultation where the illness or injury is directly or indirectly related to any pre-existing condition or is otherwise excluded under this certificate of insurance	Company pays 100%			
Hospital Emergency Room: United States Injury: Not subject to emergency room deductible Illness: Subject to a \$250 deductible for each emergency room visit for treatment that does not result in a direct hospital admission	Not applicable	100%	80%	Not applicable
Hospital Emergency Room: International Injury: Not subject to emergency room deductible Illness: Subject to a \$100 deductible for each emergency room visit for treatment that does not result in a direct hospital admission	Not applicable	Not applicable	Not applicable	100%
Hospitalization/Room & Board Average semi-private room rate Includes nursing, miscellaneous and ancillary services	100%	100%	80%	100%
Intensive Care	100%	100%	80%	100%
Outpatient Surgical/Hospital Facility	100%	100%	80%	100%
Laboratory	Not applicable	100%	80%	100%
Radiology/X-Ray	Not applicable	100%	80%	100%
Pre-Admission Testing	Not applicable	100%	80%	100%
Surgery	100%	100%	80%	100%
Second Surgical Option Payable at 100% if requested by the company 50% reduction of eligible medical expenses for failure to obtain a second surgical opinion when required by the company	Not applicable	100%	80%	100%
Reconstructive Surgery Surgery is incidental to and follows surgery that was covered under the plan	100%	100%	80%	100%
Assistant Surgeon 20% of the primary surgeon's eligible fee	Not applicable	100%	80%	100%
Anesthesia	Not applicable	100%	80%	100%
Pregnancy After 10 months of continuous coverage Result of natural insemination	Not applicable	100%	80%	100%
Pregnancy Complications After 10 months of continuous coverage	Not applicable	100%	80%	100%

^{*}Telehealth will not support a diagnosis for Mental or Nervous disorders. Coverage for a Telehealth consultation is not a determination that any specific condition discussed, raised, or identified during such consultation is covered under this insurance. The Company reserves the right to decline future claims relating to or arising from any condition discussed, raised, or identified during a Telehealth consultation where the illness or injury is directly or indirectly related to any pre-existing condition or is otherwise excluded under this Certificate of Insurance.

Inpatient or Outpatient Services (continued)

Subject to Deductible and Coinsurance unless otherwise noted
Eligible Medical Expenses are limited to Usual, Reasonable, and Customary
Maximum Limits per Period of Coverage or if indicated, per Lifetime

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Newborn Care Eligible if pregnancy is covered under the plan	Not applicable	100%	80%	100%
Congenital Disorders	Not applicable	100%	80%	100%
Durable Medical Equipment	Not applicable	100%	80%	100%
Podiatry Care Maximum Limit: \$750	Not applicable	100%	80%	100%
Chiropractic Care Maximum limit per visit: \$75 Maximum visits: 20 Medical order or treatment plan required Not subject to deductible	Not applicable	100%	80%	100%
Physical Therapy Subject to deductible and coinsurance Medical order or treatment plan required	Not applicable	100%	80%	100%
Extended Care Facility Upon direct transfer from acute care facility	100%	100%	80%	100%
Home Nursing Care Provided by a home health care agency Upon direct transfer from an acute care facility	100%	100%	80%	100%
Transplant Lifetime maximum: \$1,000,000 Per period of coverage transplant maximum limit: 1 Organ procurement & harvesting costs lifetime maximum: \$10,000 Travel & lodging lifetime maximum expense: \$5,000 Covered transplants: cornea, heart, heart/lung, lung, kidney, kidney/pancreas, liver, allogeneic or autologous bone marrow Subject to the TRANSPLANT PRECERTIFICATION provision and only when treatment is provided within the Company's approved independent Managed Transplant System Network	100%	100%	80%	100%

Preventative Care

NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coverage or if indicated, per Lifetime

Maximum Limits per renou of Coverage of it indicated, per Lifetime				
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Preventative Care Maximum limit: \$1,000 Refer to the PREVENTATIVE CARE provision for further details and requirements	Not applicable	100%	100%	100%

Prescriptions

Maximum Limits per Period of Coverage or if indicated, per Lifetime

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Prescriptions Dispensing Maximum per prescription: 90 days	Not applicable	80%	80%	100%

Orphan Drugs or Biologic Drugs, but only when ALL the following are met:

- Approved in wiritng by the Company or Plan Administrator
- Is Medically Necessary and generally accepted standard of medical practice; and
- Is not Experimental or Investigational
- Maximum Limit: \$250,000 (applies toward the plan Period of Coverage Maximum Limit)
- Subject to Deductible and Coinsurance
- For Orphan Drugs and Biologic Drugs obtained through United States Retail Pharmacy, International Retail Pharmacy, and Outpatient and Emergency Department Treatment

Prescriptions (Optional)

Eligible Medical Expenses are limited to Usual, Reasonable, and Customary

Maximum Limits per Period of Coverage or if indicated, per Lifetime				
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
nited States Retail Pharmacy	Universal RX (URX) prescription drug card MUST be utilized for all outpatient prescription drugs			

- Not subject to deductible and coinsurance
- Copayments are per 30-day supply
- Dispensing Maximum per prescription: 90 days Prescriptions \$3,000 and higher will require Universal RX (URX) to obtain prior authorization from the Company

International Prescriptions

- Subject to deductible and coinsurance
- Dispensing maximum per prescription: 90 days
- \$250,000 prescription limit for Orphan or Biologic

Generic: Higher cost generic and brand: \$15

100%

Generic: Brand Name: \$15 Expatriate Prescription Services Program

Copayments are per 30-day supply

- Dispensing maximum per prescription: 180 days
- Prescriptions \$3,000 and higher will require Universal RX (URX) to obtain prior authorization from the Company

Contact Information:

the United States.

Retail Pharmacy Copayments:

Non-preferred brand name:

- Enroll via the provider's website: <u>www.expatps.com</u>
- Prescription submission:
 - Email (scan prescription): concierge@expatps.com
 - Fax: +1.540.777.7184

Questions/Concerns:

- Phone number: +1.540.777.1450
- Email: concierge@expatps.com

Orphan Drugs or Biologic Drugs, but only when ALL the following are met:

- Approved in wiriting by the Company or Plan Administrator
- Is Medically Necessary and generally accepted standard of medical practice; and
- Is not Experimental or Investigational
- Maximum Limit: \$250,000 (applies toward the plan Period of Coverage Maximum Limit)
- Subject to Deductible and Coinsurance
- For Orphan Drugs and Biologic Drugs obtained through United States Retail Pharmacy, International Retail Pharmacy, and Outpatient and Emergency Department Treatment

Mental or Nervous, Substance Abuse and Counseling

Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coverage

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Lifetime Maximum	\$20,000			
Inpatient Mental or Nervous/Substance Abuse • After 12 months of continuous coverage • Maximum limit: \$10,000	Not applicable	100%	80%	100%
Outpatient Mental or Nervous/Substance Abuse After 12 months of continuous coverage Maximum limit per visit: \$100 Maximum visits per Calendar Year: 52	Not applicable	100%	80%	100%

Emergency Services

NOT Subject to Deductible or Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coverage or if indicated, per Lifetime

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Interfacility Ambulance Transfer Transfer must be a result of an inpatient hospital admission, from one licensed healthcare facility to another licensed health care facility	Not applicable	100%	100%	100%
Return of Mortal Remains Maximum limit: \$25,000				

100%

100%

100%

Not applicable

- Local burial/Cremation maximum limit: \$10,000
- Return of insured person's mortal remains to home country
- Approved in advance by the Company

Emergency Services				
Eligible Medic	al Expenses are limited to U	rance unless otherwise note Isual, Reasonable, and Custo ge or if indicated, per Lifetir	omary	
	Medical Concierge	In-Network	Ou	

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Emergency Local Ambulance Injury Illness resulting in an inpatient hospital admission	Not applicable	100%	100%	100%
Emergency Medical Evacuation Maximum limit as indicated on the declaration Insured persons under 65 years of age Approved in advance and coordinated by the Company	Not applicable	100%	100%	100%

Other Services

NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable, and Customary Maximum Limits per Period of Coveage or if indicated, per Lifetime

Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International
Emergency DentalSubject to deductible and coinsuranceAccident related	Not applicable	80%	80%	100%
 Traumatic Dental Injury Up to the maximum limit Subject to deductible and coinsurance Treatment at a hospital facility due to an accident Additional treatment for the same injury rendered by a dental provider will be paid at 100% 	Not applicable	100%	80%	100%
Recreational Underwater Activities	Not applicable	100%	80%	100%

Subject to Deductible and Coinsurance

Hospital Indemnity

- International only
- Benefit is not available when the inpatient hospital treatment is part of the Medical Travel Management benefit
- Inpatient hospitalization only

Private Hospital

- Overnight maximum limit: \$100
- Calendar year maximum limit: \$2,000

Public Hospital (state, government, or charitable hospital)

- Overnight maximum limit: \$400
- Calendar year maximum limit: \$8,000

Treatment received by the insured person at a public hospital and no charges are incurred by the insured person or the company will be subject to the public hospital maximum limit.

Treatment received by the insured person at a public hospital and charges are submitted to the company for reimbursement will be subject to the private hospital maximum limit.

Medically necessary non-emergency treatment, including hospitalization and surgery for approved procedures; the Company will offer medical travel as a means to manage the costs.

If Medical Travel is approved, the Company will reimburse 10% of the cost savings, up to a maximum of \$7,500 back to the Insured Person where such savings arise from Treatment outside of the United States.

Meal allowance maximum: \$100

Refer to the MEDICAL TRAVEL MANAGEMENT provision for further details and requirements.

Medical Travel Management

Must be approved in advance by the Company

Employee Assistance Program Remote Mental Health Service** (Optional)

Coverage for a consultation is not a determination that any specific condition discussed, raised, or identified during such consultation is covered under this insurance. The company reserves the right to decline future claims relating to or arising from any condition discussed, raised or identified during a consultation where the illness or injury is directly or indirectly related to any pre-existing condition or is otherwise excluded under this certificate of insurance.

Company pays 100%

^{**}Coverage for Remote Mental Health Service is not a determination that any specific condition discussed, raised, or identified during such consultation is covered under this insurance. The Company reserves the right to decline future claims relating to or arising from any condition discussed, raised, or identified during a consultation where the illness or injury is directly or indirectly related to any pre-existing condition or is otherwise excluded under this Certificate of Insurance.

All coverage and benefits in the plan are in United States (U.S.) dollars. Benefits are subject to the exclusions and limitations and are payable only at Usual, Reasonable, and Customary

Dental Benefits Summary

Coverage Limit/Maximum Amount	for Eligible Dental Expenses	
Calendar Year Maximum Limit	\$1,000 - \$1,500	
Orthodontia Lifetime Maximum Limit	\$1,000	
Deductible Applies to minor restorative, major restorative, and orthodontia services Family Deductible	\$50	
Maximum 3 deductibles per family	\$150	
Routine Serv NOT Subject to Deductible and Coinsur Eligible Expenses are limited to Usual, Reas Maximum Limits per Calendar Year o	rance unless otherwise noted sonable and Customary amounts	
Benefit	Coinsurance	
Diagnostic and Preventative Services Maximum visits per calendar year: 1 every 6 months Maximum visits: Radiographic examinations (including posterior bitewings): 1 every 6 months Fluoride treatment: 1 for children under age 19	Plan pays 100%	Insured pays 0%
Emergency Palliative Treatment	Plan pays 100%	Insured pays 0%
Eligible Medical Expenses are limited to Us Maximum Limits per Calendar Year o Radiographs Radiograph: 1 every 3 years		Insured pays 20%
Full mouth x-rays including panographic x-rays Oral Surgery	Plan pays 80%	Insured pays 20%
Endodontics	Plan pays 80%	Insured pays 20%
Periodontics Root planning: 1 every 2 years Periodontal surgery: 1 every 3 years	Plan pays 80%	Insured pays 20%
Minor Restorative Services	Plan pays 80%	Insured pays 20%
Major Restor Subject to Deductible and Coinsuran Eligible Medical Expenses are limited to Us Maximum Limits per Calendar Year c	nce unless otherwise noted sual, Reasonable, and Customary	
Major Restorative Services Crowns, jackets, inlays (on same tooth): 1 every 5 years Limitations apply for children under age 12	Plan pays 50%	Insured pays 50%
Prosthodontics Dentures/bridges: 1 every 5 years Replacement of denture base material or reline: 1 every 3 years	Plan pays 50%	Insured pays 50%
Orthodontia S o Subject to Deductible and Coinsuran Eligible Medical Expenses are limited to Us Maximum Limits per Calendar Year o	ice unless otherwise noted sual, Reasonable, and Customary	
Orthodontia Children under age 19	Plan pays 50%	Insured pays 50%

Description of Optional Services

Telehealth

• Online and telephonic access to a network of medical professionals available to diagnose, treat and prescribe for non-emergency medical issues. The best medicine brought to you and your family 24 hours a day, seven days a week

Employee Assistance Program - Remote Mental Health Services

Telemedicine for mental health that offers support with financial, physical, and emotional wellbeing. Whether you have questions about handling stress at
work or home, parenting and childcare, managing money or health issues, you can turn to this valuable benefit for a confidential service that you can trust.

Group Life Insurance (Optional)

Group Life benefit includes:

- Term Life Insurance Benefit
- Accidental Death Benefit
- Dismemberment Benefit

10 or fewer employees:

■ \$10,000 minimum required

Automatically approved up to \$100,000 if member is approved for the CLI Insurance plan

Additional underwriting \$100,001-\$250,000

Group Life can be issued as a flat amount (e.g., \$50,000) or by salary (e.g., 2x salary)

Group Life reduction schedule:

- Under age 65: full amount payable
- Ages 65-69: 35% reduction
- Ages 70-74: 55% reduction
- Ages 75-79: 70% reduction
- Age 80+: 80% reduction

Cruise Line International Insurance is a fully insured group benefit plan. The medical portion of the benefit plan is underwritten by Crum & Forster SPC, a member of the Crum & Forster Group of Companies and is available to members of the Fairmont Specialty Trust, LTD, c/o ITA Global Trust LTD, Camana Bay, Grand Cayman. **The Life portion of the benefit plan is underwritten by International Medical Insurance Group via Alstead Re, a segregated cell company distributed, managed and administered, as agent for IMIG, by International Medical Group®, Inc. (IMG®).











All coverage and benefits in the plan are in United States (U.S.) dollars. Benefits are subject to the exclusions and limitations and are payable only at Usual, Reasonable, and Customary charges. This is a summary of a selection of plan benefits offered only as an illustration and does not supersede in anyway the Certificate of Insurance and governing policy documents (together the "Insurance Contract"). The Insurance Contract is the only source of the actual benefits provided.

GLOBAL peace of mind®

IMG PRODUCER USE ONLY



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