



Why wait for the care you need now?



Did you know there's a convenient and affordable healthcare alternative?

All360Health, powered by Teladoc Health, offers IMG policyholders speedy telephone and online access to medical professionals anywhere in the world.

THE NEXT TIME YOU'RE SICK, CONSIDER YOUR OPTIONS:

ALL360HEALTH

Request a consult from work or home



VS.

ER OR URGENT CARE

Drive to the nearest office while sick

A doctor calls you back the same day*



Visit the nearest medical facility while sick

Get the care you need at a price you can afford



COMMON ISSUES TELADOC HEALTH DOCTORS TREAT INCLUDE:

- Respiratory Infection
- Allergies
- Bronchitis
- Cold and Flu Symptoms
- Skin Problems
- Sinus Problems
- And More!

GET THE CARE YOU NEED

Teladoc Health doctors are available 24/7/365 to provide quality care for non-emergency health issues through the convenience of phone or video consults.

* 80% of call backs in 4 hours or less

Teladoc.

Getting Started With





You are automatically enrolled in Teledoc Health as soon as your coverage starts. If you need to schedule an appointment, follow the instructions below.

If you attempt to access the Teladoc portal before your trip begins, you will not have access.

GET THE CARE YOU NEED

Teladoc Health doctors are available 24/7/365 to provide quality care for non-emergency health issues through the convenience of phone or video consults. This service is included in the price of your IMG plan.

STEP 1

Go to www.all360health.com

STEP 2

- Anyone new to All360Health will need to use the CREATE YOUR ACCOUNT link and complete the online form with their details.
- On the registration form you, will be asked for a Membership/ Access Code - this will be your IMG Insured ID reference that is included in your IMG fulfilment pack that accompanied this flyer.
- When registering in the UK, you will be prompted to provide additional ID verification. This can be completed online.

STEP 3

 When you've finished applying all the details, just press REGISTER. You will receive an email confirmation from All360Health (please check your Junk folder) that will include a link to activate your account.

If you require any assistance with your registration, please contact IMG's Customer Care at US (317) 655-4500 International +44 (0) 330 333 6686.



YOU'RE ALL SET

You're now all set up with global access to our network of medical professionals, and as All360Health has been designed with the user in mind, the easy to follow processes mean you'll be discussing your medical problem in a phone call or video conference in no time.

In addition to speaking to a medical professional, All360Health will help members arrange prescriptions, referrals and sick notes. If you need assistance with anything, just use the link on the webpage to Frequently Asked Questions or contact telehealthteam@teladochealth.com if you need help.



All360Health is not for emergencies, and conditions that can't be treated remotely include (but are not limited to):

- Chest pains
- Shortness of breath
- Severe abdominal pain
- Heavy bleeding
- Thoughts of suicide or self-harm
- Seizures
- Loss of consciousness/blackouts
- High fever in an infant

